

## Schedule View: The WorkFlex Mobile App Freeware

### Empower Your Agents with Mobile Schedule Access – It’s Easier Now than Ever

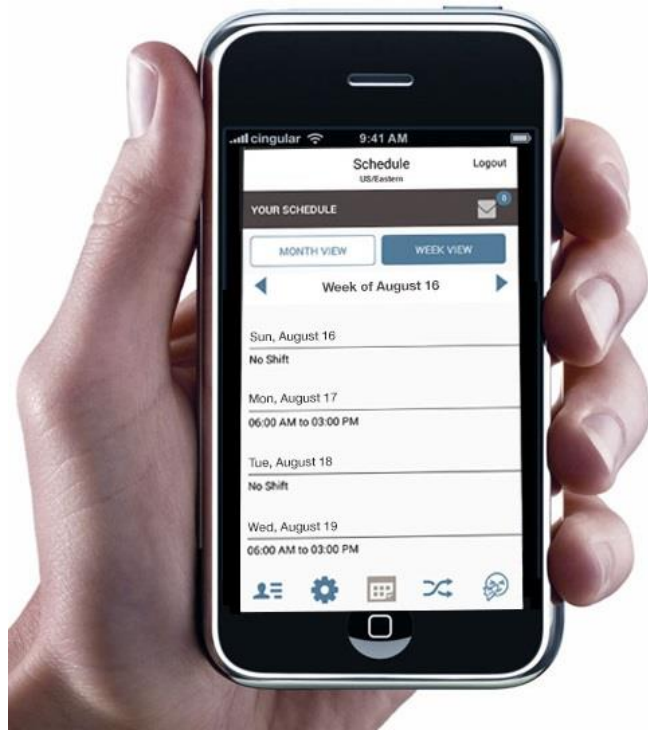
#### Why Empower Your Agents with Schedule View?

You’ll be addressing one of the main agent frustrations that contribute to absenteeism and attrition. Reducing those two factors is critical to improving your center’s performance and reducing costs.

#### “Am I scheduled to work tomorrow? I’m not sure!”

Surveys show that the inability to view their schedule outside of work is a source of great frustration for many contact center agents. ([View results of our recent agent survey here!](#))

Those who *can* access their schedules while not at work don’t find the process easy, because it requires a browser window. For today’s Millennial Generation, that’s just a *Stone Age* hassle. One-click access via Apple or Android smartphone icon is what they expect. With WorkFlex, that’s what they get.



#### Anytime/Anywhere One-Click Schedule Access for Every Agent – No Fees

WorkFlex is enabling companies to offer their agents anytime/anywhere, one-click access to their schedules with the WorkFlex mobile app by waving all set-up and licensing fees. The only cost incurred is our hosting fee of \$2500 per month for up to 1,000 agents.

#### Here’s how it works:

- We’ll provide the app to all of your agents at no cost
- There is no limit on the number of agents



- Your only expense is \$2500 in monthly hosting fees for up to 1,000 users
- There is no restriction on how long you can keep the using the app
- You can upgrade to the full version of the WorkFlex mobile app at any time (see chart below for features included in each version)

### WorkFlex Mobile App Versions

Mobile App Capability	Freeware Version (Schedule View)	Standard Version
Access to schedule anywhere/anytime	✓	✓
Control over how to be reached		✓
Control over when to be reached		✓
Add/Reduce/Change hours with instant pre-approval		✓
<b>Costs</b>		
Set-Up Fee		✓
Monthly License Fee		✓
Monthly Hosting Fee	✓	✓

We'll be happy to talk with you about *Schedule View* and how it improves your agents' schedule adherence. If you'd like to see a demo, we'll schedule it at your convenience.

Contact us today at [info@workflexsolutions.com](mailto:info@workflexsolutions.com) or at 513.27.0215.

